DHL EXPRESS

VIETNAM REGULATORY CHANGES

OVERVIEW

Last Update: November 5th, 2026

2026 CUSTOMS REGULATORY CHANGES OVERVIEW



Effective November 16, 2026, the Vietnam Ministry of Finance issued Circular No. 142/2026/TT-BTC amending customs regulations for international express shipments. The following requirements will apply thereafter:

- All shipments, regardless of value, import and export (including documents) must be processed with an individual customs declaration.
- Tax identification (for Business-to-Business) or Personal Identification Number (for Business-to-Consumer or Consumer-to-Consumer) or Passport Number for Foreigners must be provided at the time of clearance.
- A Customs Fee of VND 10,000 per shipment will apply to all shipments, inclusive of De Minimis value and Document shipments

WHAT DOES THIS MEAN FOR YOU?

SHIPPERS

- Incomplete or inaccurate information on Personal Identification Number, Passport Number, or Tax Identification Number may result in customs clearance delays to all import and export shipments, including document shipments.
- If the Personal Identification Number, Passport Number, or Tax Identification Number is not correctly and fully provided at the time of shipment booking, it may delay customs clearance as the shipment will need to be held pending additional information.

RECEIVERS

- Provide Personal Identification Number, Passport Number, or Tax Identification Number for customs declaration (including document shipments).
- Ensure consignee information is complete and accurate (name, address, contact details, Personal Identification Number, Passport Number, or Tax Identification Number).
- Incomplete or inaccurate information may cause customs clearance delays.
- All shipments, including document shipments, are subject to a VND 10,000 customs fee.
- Low-value imports must meet applicable customs and specialized inspection requirements.

HOW CAN YOU AVOID DELAYS?

- **Shippers (from Rest of World to Vietnam) shall:**
  - Effective 16 November 2026, shippers from the Rest of the World to Vietnam will be required to provide complete and accurate shipment information at the time of shipment booking creation.
  - To avoid customs clearance delays, shippers should collect and provide complete and accurate importer/consignee information when creating the booking. This includes:
  - The consignee's full legal name, full address, email address, mobile phone number;
  - Personal Identification Number, Passport Number, or Tax Identification Number, where applicable for all shipments.
  - Shippers should also ensure that all shipment information, especially Personal Identification Number, Passport Number, or Tax Identification Number, is declared correctly and recipients are prepared to comply with any electronic identification and authentication requirements.
- **Receivers in Vietnam shall:**
  - Provide complete and accurate consignee information (full name, address, email, and mobile number).
  - While creating a shipment booking, provide the required Personal Identification Number, Passport Number, or Tax Identification Number to the shipper.
  - Respond promptly to Customs or DHL requests for additional information.
  - Verify shipment details with the shipper to avoid declaration errors.

LINKS:

Official Vietnam Government News:

https://vanban.chinhphu.vn/?pageid=27160&docid=219685

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