

DHL EXPRESS

2026 NEW ZEALAND REGULATORY CHANGES

OVERVIEW

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NEW ZEALAND CUSTOMS REGULATORY CHANGES OVERVIEW



Effective April 1st, 2026, shipments imported to (or exported from) New Zealand with a value up to \$1,000 New Zealand Dollars (NZD) will be subject to a new regulatory fee (per waybill) imposed by the New Zealand Government as follows:

- Export Fee: \$2.48 NZD per shipment + Goods & Services Tax (GST) of 15%
- Import Fee: \$2.21 NZD per shipment + Goods & Services Tax (GST) of 15%

The New Zealand Customs authority is imposing these new regulatory fees to offset their costs to manage low value shipments and ensure a fairer cost recovery model.

WHAT DOES THIS MEAN FOR YOU?

➤ SHIPPERS

The impact is that shipments imported to (or exported from) New Zealand with a value up to \$1,000 New Zealand Dollars (NZD) will be subject to these new regulatory fees from April 1st, 2026.

➤ RECEIVERS

The impact is that shipments imported to (or exported from) New Zealand with a value up to \$1,000 New Zealand Dollars (NZD) will be subject to these new regulatory fees from April 1st, 2026.

HOW CAN YOU AVOID DELAYS?

➤ **Shippers** (from Rest of World to New Zealand) shall:

- Provide accurate and complete details of the goods, including accurate declared value.
- Provide the correct name and address of the importer/receiver.
- Provide a valid email address and mobile phone number of the importer/receiver.

➤ **Receivers** in New Zealand shall:

- Communicate with the shipper to use the correct name, address, valid email address, and mobile phone number of the receiver/importer.
- If the shipper has pre-selected the option to pay for the Import Customs Duties, VAT, and other Customs-related charges: then no further payment is needed from the receiver/importer prior to delivery.
- If the shipper has NOT pre-selected the option to pay for the Import Customs Duties, VAT, and other Customs-related charges: then the receiver/importer will be charged prior to delivery.
- If the receiver/importer has a DHL account: DHL will invoice your account.
- If the receiver/importer does NOT have a DHL account: DHL will send the receiver a link for payment to be made online using a credit card or QR payment.

NOTE: For additional information, please consult the New Zealand Authorities website below:

<https://www.customs.govt.nz/customs-information-and-legislation/goods-clearance-fees/goods-fees-2026-changes>

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