

DHL EXPRESS

2026 TÜRKİYE REGULATORY CHANGES

OVERVIEW

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TÜRKİYE REGULATORY CHANGES OVERVIEW

As of the **6th of February 2026**, the **Turkish government will change the threshold** for **Business to Consumer (B2C) shipments** cleared under the **simplified customs declaration** regime, **from 30 EUR to 0 EUR**.



From the 6th of February 2026, **all B2C shipments, irrespective of their country of origin will require a formal customs declaration**. Consequently, **DHL Express (and other Air Cargo carriers) is not allowed by Turkish law* to perform simplified customs declarations for B2C shipments**.

*Turkish 2009/15481 "Decision on the Implementation of Certain Articles of the Customs Law No. 4458" article 126

Receivers of B2C shipments will receive an **e-mail notification from DHL Express** whereby they are **asked to provide an alternative broker**.

IMPORTANT: Please note that there have been no changes to the current rules for B2B (Business to Business) shipments.

WHAT DOES THIS MEAN FOR YOU?

- **Receivers must appoint an alternative broker for their B2C shipments** promptly to avoid delays.
- **If no alternative broker is provided by the receiver, the shipment cannot be customs cleared** and will be placed on hold. After 20 days without additional information, the return process will be initiated.
- B2C shipments processed under **formal clearance are subject to HS (Harmonized System) code specific duty rates**, which are **significantly higher than the rates applied under simplified clearance**.

IMPORTANT

Be aware of the following payment methods (DHL Duty Billing Service):

Payment done by the Shipper:

- The DHL Duty Tax Paid (DTP) Billing Service ensures that all duties and import taxes are billed to you as the shipper. This means your customers/receivers in Türkiye will not be charged by DHL Express.
- As DHL Express is no longer acting as the customs broker for B2C shipments, **duties and import taxes will be billed directly to the receiver by the alternative broker**, regardless if the shipper has selected the DTP DHL Billing Service.

DTP in Türkiye when clearance performed by alternative broker:

- The alternative broker will charge the receiver directly for duties, import taxes and the regulatory brokerage fee.
- In this case, **the DHL DTP invoice will not include duties and import taxes**.
- **DHL will only invoice other applicable associated service charges**, as duties, import taxes and the regulatory brokerage fee will be charged by the alternative broker.
- **The final delivery of the shipment will only be completed once payment of the duties, import taxes and the regulatory brokerage fee, charged by the alternative broker, has been made**.
- **Note:** All brokers are legally required to apply a minimum regulatory brokerage fee (~70 EUR) to the receiver. The regulatory brokerage fee is not covered by DTP.

HOW CAN YOU AVOID DELAYS?

➤ **Shippers from Rest of World to Türkiye shall:**

- ✓ Inform their customers about the regulatory change.
- ✓ Proactively identify the receiver's **contact details (email address) for B2C shipments before shipping** and provide it electronically via DHL Express Electronic Shipping Solutions when preparing the shipment.
- ✓ Provide **complete and accurate Commercial/Proforma Invoice data electronically** via DHL Express Electronic Shipping Solutions, such as: goods descriptions, goods value for customs purposes (goods value including freight costs) country of origin, etc.



For additional information, please consult the Turkish Government website below:

- <https://www.resmigazete.gov.tr/eskiler/2026/01/20260107-3.pdf>

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